# Web accessibility statement

This accessibility statement applies to the idsihealth.org website hosted by Center for Global Development Europe (CGD Europe).

We want as many people as possible to be able to use this website. For example, that means you should be able to:

* Change colours and contrast levels.
* Zoom in up to 400% without the text spilling off the screen.
* View the webpage both vertically and horizontally on different devices.
* Navigate most of the website using just a keyboard.
* Navigate most of the website using speech recognition software.
* Watch most videos on the website with closed captions.
* Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

[AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

## How accessible is our website currently?

## We acknowledge that some parts of this website are not fully accessible, including but not limited to the following:

* The existing colour scheme on some pages does not provide enough contrast. However, the website will respond user initiative changes in contrast levels.
* Some images do not have sufficient alternative text
* Most older PDF documents are not fully accessible to screen reader software.
* Animated videos do not have captions or transcripts.
* You cannot skip to the main content when using a screen reader or navigating by keyboard
* Some of our webpages including the ‘Where we work page,’ blog, and interactive partners and where we work maps are cumbersome to navigate using just a keyboard
* You cannot modify the line height or spacing of text.

**What we’re doing to improve accessibility**

The CGD Europe is currently in the process of updating the idsihealth.org website and fixing accessibility issues. This is expected to be completed by mid-2021. You can find more details on compliance issues below. For more information on our progress, reach out to [info@idsihealth.org](mailto:info@idsihealth.org).

**Feedback and contact information**

If you would like information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille), please reach out to [info@idsihealth.org](mailto:info@idsihealth.org).

We will review your request and get back to you within 14 days.

**Reporting accessibility issues**

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, please contact [info@idsihealth.org.](mailto:info@idsihealth.org.)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](https://www.equalityadvisoryservice.com/).

## Technical information about this website’s accessibility

CGD Europe is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

**Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) AA standard, due to the non-compliances listed below.

### Non-accessible content

The content listed below is non-accessible for the following reasons.

### Non-compliance with the accessibility regulations

* Some images do not have a text alternative preventing people using a screen reader from accessing this information. This fails WCAG success criterion 1.1.1 (non-text content). We plan to add text alternatives for all images by mid-2021 as part of a planned website upgrade. When we publish new content, we’ll make sure our images meet accessibility standards.
* Some website content is not able to be navigated to or from using a keyboard, failing WCAG criteria 2.1.1, 2.1.2, 2.4.3, 2.4.7 (keyboard accessible, navigable). This includes navigating interactive map and partner features on the ‘About us’ and ‘Where we work’ pages and the Twitter sidebar on the blog. Some sections of pages including the ‘Who we are’ and ‘iDSI reference case’ pages lack a focus indicator for keyboard navigation. When viewing the webpage on a smaller screen or window you cannot navigate the menu button with the keyboard. We plan to fix these keyboard navigation issues by mid-2021 as part of the planned website upgrade.
* Text and headings on some webpages do not offer sufficient colour contrast failing WCAG 2.1 criterion 1.4.3. This will be rectified as part of the planned website upgrade completed by mid-2021.
* There are no bypass blocks allowing users to skip repeated content like navigation bars on every page, failing WCAG criterion 2.4.1. This will be rectified as part of the planned website upgrade completed by mid-2021.
* There are parsing errors throughout the web content which can prevent assistive technologies from accurately interpreting web content failing WCAG criterion 4.1.1 (parsing). This will be rectified as part of the planned website upgrade completed by mid-2021.
* Inconsistent coding of heading functions and levels failing WCAG criteria 2.4.6 and 2.4.10 (headings and labels, section headings). This means that users using assistive technologies may unexpectedly navigate to text that doesn't function as a heading. This will be rectified as part of the planned website upgrade completed by mid-2021.
* Links are not labelled with accessible names and descriptions that describe what they do and the expected input failing WCAG criterion 4.1.2 (name, role, value). This will be rectified as part of the planned website upgrade completed by mid-2021.
* The colours in the ‘Where we work’ map are the only visual communication tool to differentiate between different workstreams in different countries, failing WCAG criteria 1.4.1 (use of colour). This will be rectified as part of the planned website upgrade completed by mid-2021.
* Users are unable to change the text spacing, failing WCAG criteria 1.4.12 (text spacing). This will be rectified as part of the planned website upgrade completed by mid-2021.

**Disproportionate burden**

The CGD Europe has identified no accessibility changes that would represent a disproportionate burden for the organisation.

**Content that’s not within the scope of the accessibility regulations**

* The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made) if they’re not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards.
* Some videos on the website do not have captions or transcriptions failing WCAG 2.1 success criterion 1.2.1 (non-text content). The accessibility regulations exempt pre-recorded audio and video published before 23 September 2020 from requiring updating. However, all video and audio content published in future will be accessible.

**Preparation of this accessibility statement**

This statement was prepared on 25 August 2020. It was last reviewed on 20 August 2020.

The idsihealth.org website was last tested on 17 August 2020. The test was carried out by the CGD Europe using the Google Chrome extension *Accessibility Insights for Web.* All webpages were run through a fast, automatic assessment while a full assessment was undertaken for a sample of pages including the homepage.